Setting a PIN on your account

You may set a PIN for your benefits card by calling(866) 898-9795 . You will be required to provide some information to confirm that you are the cardholder. You will then be prompted to set your individual PIN number. Once you have set the PIN you will be prompted to enter it when using your benefits card to process transactions. If you have forgotten your PIN or would like to change your PIN at any time, you may do so by calling the number above.

You may change your PIN at any time but are limited to one change per calendar day. The PIN change function will lock after 2 failed change attempts. You can make change after 24hours of locked card.

*Please keep in mind that if you are at the point of sale and have forgotten your PIN or have not yet set one up, you will have the option to choose "credit" and sign for the purchase instead.

