

How Long Do I Have To Submit My Claims?

Each plan has specific rules and deadlines for when claims can be submitted. You can find the claim submission deadlines by logging into your online account. On the Home page hover your cursor over the i (information) icon next to the plan name. The plan's final service and filing dates will display.

These dates will vary based on your plan and depend on the provisions under the plan. A plan may offer a **Run Out** , **Grace Period** or **Rollover** . You will need to confirm what, if any, provisions are available for your plan.

The screenshot shows the Sentinel Benefits online account interface. At the top, there is a navigation menu with the following items: Home, Expense Tracker, Accounts, Tools & Support, Statements & Notifications, and Profile. Below the navigation menu, there is a section titled "I Want To..." with two buttons: "File A Claim" and "Track My Expenses". To the right of this section is a promotional banner for the "Sentinel Reimbursement Accounts" app, which says "Your benefit balances at your fingertips." and provides instructions on how to download and use the app. Below the banner, there is a table of available balances. The table has two columns: "Plan Name" and "Available Balance". The first row shows "Medical FSA 2018" with an available balance of "\$1,311.30". A tooltip is displayed over the "Medical FSA 2018" row, showing the following information: "1/1/2018 - 12/31/2018:", "Final Filing Date: 3/31/2019", and "Final Service Date: 12/31/2018". To the right of the tooltip, there is a small amount of money, "\$12.00 on 4/6/2018", and a "View More" link.

You can also find plan rules and descriptions by accessing Tools & Support menu. The Plan Document and Summary Plan Description are listed under the Forms section.