

Mobile Benefits Card Payments

The benefits card is available to add to your mobile wallet! Using your mobile wallet is a convenient way to store your benefits card details right on your smartphone so you always have the ability to make a purchase at the point of sale even if you forgot your card at home.

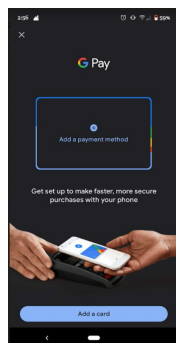
Mobile Payments supports the following mobile wallets:

- [Apple Pay](#) (click for instructions)
- Samsung Pay
- Google Pay

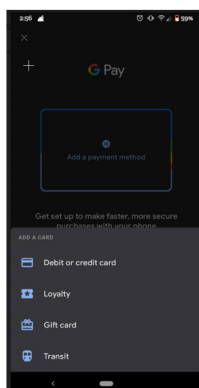
Adding Mobile Payments to a Smartphone:

Each mobile wallet app has a slightly different process. The general process a consumer would follow to add a card to Google Pa

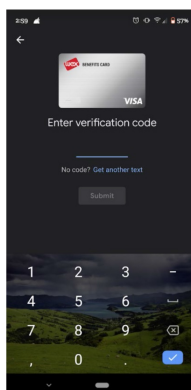
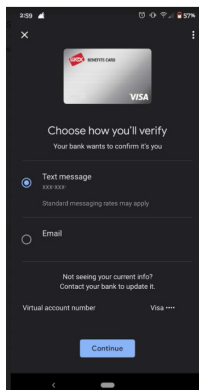
1. Sign into G Pay and click Add a Card.



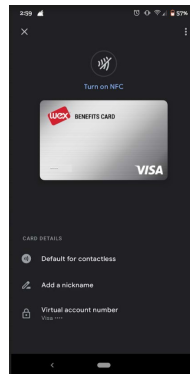
2. Enter the card information and agree to the Issuer Terms and Conditions.



3. Choose how to receive a one-time passcode to verify the card information and enter the verification code. If there is no email address or mobile phone number listed in WEX Health Cloud, a phone number displays for the consumer to call and verify the card information



4. Enable NFC (near-field communication).



How to Use Mobile Payments:

WEX Health Cloud Mobile Payments uses near-field communications (NFC) to make a payment. Simply tap or hold your smartphone on or near the payment terminal at the point of sale. The payment terminal reads the NFC chip in the smartphone. You should see a check mark appear to indicate the purchase is complete.

Note: When a WEX Health Cloud Mobile Payment is complete, it becomes a debit card transaction in your account and can be seen under Claims in your [Online Account](#).

Notifications:

Whenever Mobile Payments is added or removed from your Mobile Wallet, you will receive an email notification informing you that your card was added to a mobile wallet.

When Mobile Payments are updated you will see the notification on your account Home Page under Tasks: Click View More to see the details of the notification.

Tasks 5

! Debit card (0738) was added to your Mobile Wallet [View More](#) X

! Debit card (2222) was added to your Mobile Wallet [View More](#) X

! Debit card (3333) was added to your Mobile Wallet [View More](#) X

Debit Card Was Added to Your Mobile Wallet X

We noticed on 4/19/2018 that you added your Benny Card 2 Visa with the last four digits of 0738 to a Apple Wallet on your John's iPhone.

If you did not authorize this action, please report your card lost/stolen or call your administrator.

You can also find the notification in the Message Center of your online account

Home Accounts Tools & Support Message Center 10

Message Center

[Update Notification Preferences](#)
[View Statements](#)

Current Messages [Archive](#)

DATE/TIME	FROM	SUBJECT	
2/26/2020 1:53 AM	Auto-generated	5498-SA (2019)	View
2/7/2020 6:43 AM	Auto-generated	Debit Card Updated in Mobile Wallet	View

*If you did not authorize this action, please report your card lost/stolen or [Contact Us](#)