

Updating Your Notification Preferences - FSA/HSA

You can choose how to receive notifications regarding claims, payments and debit cards through your [online account](#).

Receive text alerts about your account through your mobile phone! You can configure which notification you would like to receive via text message below. Standard text message rates may apply.

Once you are logged into your online account select Message Center from your Main Account page.

Click on Update Notification Preferences:

The screenshot shows the user interface of the Sentinel Benefits & Financial Group website. At the top left is the logo with the tagline "We care about how we can help." Below the logo is a navigation bar with links for Home, Accounts, Tools & Support, and Message Center (which is highlighted with a red badge showing "72"). The main content area is titled "Message Center" and contains two links: "Update Notification Preferences" and "View Statements". Below these links is a section titled "Current Messages" with an "Archive" button. A table of messages is displayed with the following columns: DATE/TIME, FROM, SUBJECT, and a "View" button. One message is listed with the date "8/14/2021 2:50 AM", from "Auto-generated", and subject "Advice of Deposit".

<input type="checkbox"/>	DATE/TIME ▾	FROM	SUBJECT	
<input type="checkbox"/>	8/14/2021 2:50 AM	Auto-generated	Advice of Deposit	View

On the Notification Preferences screen you can update your personal information (mobile phone & email) to be sure you receive notifications to your preferred device.

Once you have updated your preferences, be sure to submit your changes.

Notification Preferences

Receive text alerts about your account through your mobile phone! You can configure which notification you would like to receive via text message below. Standard text message rates may apply. Disable text alerts by unchecking the boxes below. By opting into our text alerts, you agree to our terms of service. Please review our privacy policy for more information.

You will receive the applicable notifications listed below based on the Delivery Method.

ALERT PREFERENCES

Email ¹ Text

▼ CLAIMS		
Claim has been filed for your account <i>Automatically emailed based on whether or not you have an email address</i>	Emailed	<input type="checkbox"/>
Claim applied to repayment <i>Automatically emailed based on whether or not you have an email address</i>	Emailed	-
Claim has been denied <i>Automatically emailed based on whether or not you have an email address</i>	Emailed	<input type="checkbox"/>
Paid claim has been denied <i>Automatically emailed based on whether or not you have an email address</i>	Emailed	<input type="checkbox"/>
Receipt is needed to process your claim <i>Automatically emailed based on whether or not you have an email address</i>	Emailed	<input type="checkbox"/>